



DATA COLLECTION AND PROCESSING FOR THE MANAGEMENT OF CLAIMS

DISCLOSURE REGARDING THE PROCESSING OF PERSONAL DATA provided pursuant to arts. 13 and 14 of EU Regulation no. 2016/679

In compliance with Provision no. 368 of 29/11/2012 issued by the Italian Data Protection Authority, Start Romagna S.p.A. hereby informs the data subjects that devices capable of reconstructing the dynamics of road accidents and passenger injuries have been installed on the buses it owns. When conditions occur that indicate that the bus may become involved in an accident, these devices, immediately before and after the event, automatically record images inside the bus as well as of the roadway in front of the bus. This device can also be activated by the driver for the purpose of protecting the safety of customers, Start Romagna personnel, and people boarding the bus, and to protect company assets.

In the event of a claim, the data recorded by the device may be disclosed to the insurance institute for the protection of rights, without the consent of the data subjects. These data, processed exclusively by persons authorised by the Data Controller, in compliance with the provisions governing data security, will not be disclosed. In the event of a claim, images will be retained until the claim is settled and, in any case, not past the periods of limitation established by law.

In any case, the data shall not be retained for more than 2 years from the date of settlement of the claim in the case of property damage, for more than 5 years in the case of personal injury, or for more than 10 years in the case of an accident resulting in death.

You may contact the Data Controller in order to exercise your rights as provided for in Articles 15 to 22 of EU Regulation 2016/679 and which are set out below:

- the right to ask the data controller for access to your personal data (Art. 15);
- the right to ask the data controller to rectify your personal data (Art. 16);
- the right to ask the data controller for the erasure of your personal data (Art. 17);
- the right to ask the data controller to restrict the processing of your personal data (Art. 18);
- the right to data portability (Art. 20);
- the right to object to the processing of your personal data (Art. 21);
- the right in relation to automated decision-making processes (Art. 22).

It should also be noted that you have the right to lodge a complaint with a supervisory authority (Italian Data Protection Authority).

DATA CONTROLLER

The "Data Controller" is Start Romagna S.p.A. with registered office at Viale C. A. Dalla Chiesa 38, Rimini.

DPO - Data Protection Officer

Start Romagna S.p.A. has appointed a Data Protection Officer (DPO) who can be contacted at the following e-mail address: dpo@startromagna.it

Rimini, 27 May 2020

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